



## **Crawley Parkour C.I.C Birthday Party Cancellation Policy**

We understand that unforeseen things can happen at short notice (eg. injury, illness), meaning that plans might have to change.

In the unfortunate event that this happens, our cancellation policy is as follows:

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**21 days or less notice before the date of the party = no refund**, but £20 admin fee if alternative date agreed

**22-30 days notice before the date of the party - 50% refund, OR £20 admin fee to arrange alternative date**

**31 days or more notice before the date of the party - 100% refund, OR £20 admin fee to arrange alternative date**

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We will do our best at Crawley Parkour to reschedule your birthday party booking with us. We charge a £20 administration fee to cover the time associated with rescheduling coaches availability, and other private sessions timetabled around your birthday party booking.

Rescheduled birthday parties **won't** be confirmed until the £20 payment has been received.